Healing Touch Healthcare Facility Profile

The Queens Medical Center

1301 Punchbowl St, Honolulu, HI 96813

This is a 500 bed community medical center founded by King Kamamehameha IV and his wife Queen Emma 150 years ago to meet the healthcare needs for Native Hawaiians and all others. The Queens Medical Center has Magnet Status. Not only is it the largest private hospital in the Pacific Rim, it is at the forefront of cardiac and oncology care in Hawaii. Please learn more about The Queens Medical Center by visiting www.thequeensmedicalcenter.net

Type of Facility: Hospital

How Healing Touch is currently being used in your facility:

Volunteer program goes hospital wide. It is available to all inpatient units and out-patient in the Oncology Radiation Treatment Center.

Contact for HT Services:

Lydia Kumasaka Phone: 808-547-4818 E-Mail: lkumasaka@queens.org

Can Patients Request HealingTouch: Yes Patients can make a request by phone, email, via the website, or let the nurse know and an order will be placed in the computer. Physician Referral: Not specifically, as described above

Physician Order Required: No There is a Healing Touch order that can be entered into the computer by anyone health professional that has access t the chart or can be phoned in to the Healing Touch office. Patients can call in or send an email before they go into the hospital to request Healing Touch during their hospital stay. Documentation is done on a hard copy paper form that is placed in the physical chart.

Billing for HT: No It is a volunteer service

Minimum Healing Touch Skill Level: Level 1

When was HT Implemented and How? Healing Touch at The Queens Medical Center began in 1991 on a grassroots level. After a group of nurses took a Level I class with Janet Mentgen, they began incorporating Healing Touch into the care of their patients. As more requests came from patients and other staff for Healing Touch, the program began to grow, with administrative support.

Is There Marketing for HT Services: Yes It is listed on the website and there are educational handouts available to the patients, on request.

Other CAM Therapies Available: Massage, Acupuncture, Holistic Nursing, Imagery, Reflexology, Reiki, Therapeutic Touch

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Continued

Other Comments: Mindfulness Meditation is offered weekly in the chapel open to the public. Acupuncture is outpatient, fee for service. Massage is available at fee for service in the Women's Center and in the outpatient Cancer Treatment Center. As part as the complete cardiac care at Queens an inpatient cardiac patient can be seen by a holistic nurse and offered massage, reflexology, guided imagery, aromatherapy, mindfulness meditation, along with stress management and wellness education. Reiki and Therapeutic Touch are offered by volunteers through the Healing Touch office.